

EDuIT Helpdesk Request Form

Education Information Technology (EDuIT)

EDuIT Helpdesk Request Form

- Education-Information Technology (IT) strives to provide quality Information Technology Services to support the academic and operation needs of the Academy.
- IT Service Request Form allows you to report an issue and make a request regarding IT aspects, selecting the category of the problem, providing further explanation and comments regarding the problem if any.
- Submit an IT support enquiry online: <http://itsupport.hkapa.edu/>

Request Form - itsupport.hkapa.edu

1. Please enter your academy email (A12345.stu@hkapa.edu / s21chantaiman@hkapa.edu) 請輸入學院電郵帳號 *

Fill in your email address →

2. Department 部門 *

Fill in your Department →

3. Priority 優先級別

Set the Priority →

4. When do you need our service support? 你何時需要我們的支援服務?
Example: For special arrangement, you need a computer set up by xxxx date; you need a virtual support by xxxx date or conference room set up ready by xxxx/hh:mm date/Time, etc.
In order to provide quality of service and efficiency time arrangement. We will response your request as soon as we can.
有效提高工作效率和時間安排。

Enter your answer

5. What types of issues for requesting this IT service? 什麼原因需要尋找支援服務? *

- Password Issues 密碼
- SSB login issues SSB不能登錄
- Computer issues 一般電腦問題
- Meeting Room Technical Support 會議室技術支援
- Feedback for EDuIT Services 提供意見予EDuIT
- Other

Click on Submit button →

* is Mandatory field

Feedback for EDuIT Services

Select the related service

The Hong Kong Academy
Performing Arts
香港演藝學院

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Feedback for EDuIT Service
提供意見予EDuIT

6. Please choose the related service 請選擇相關服務

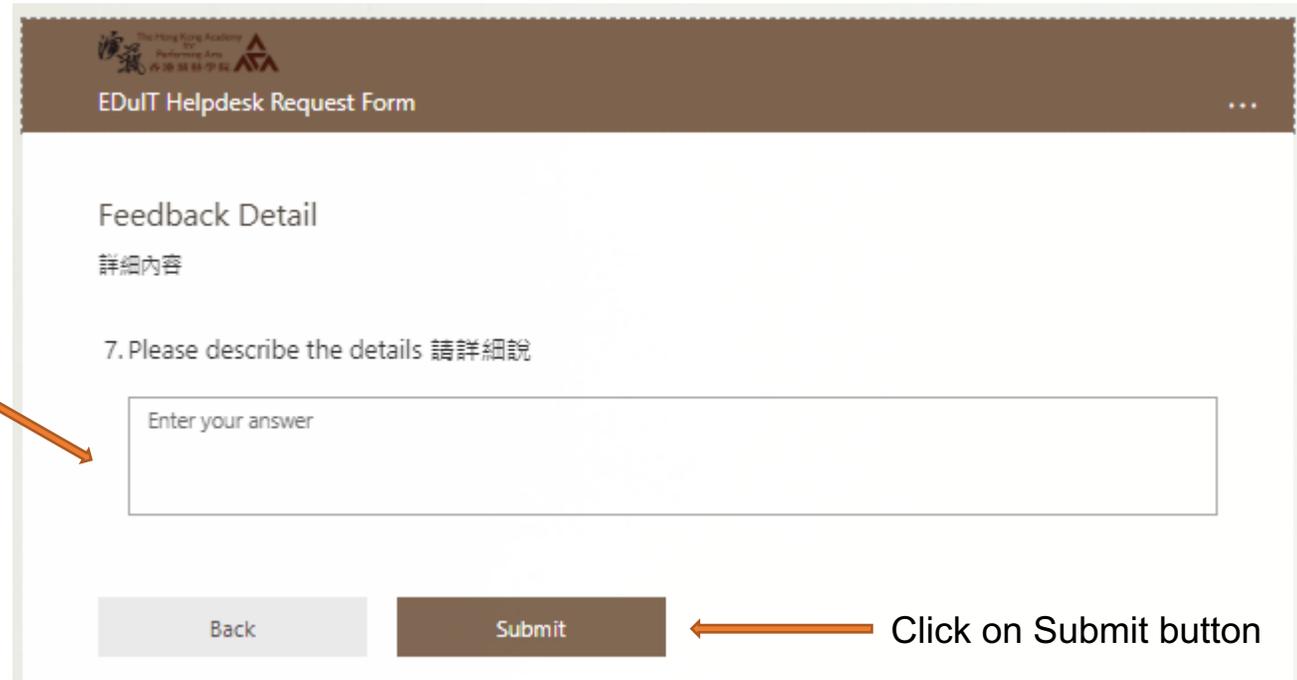
- Applications(eg.Banner, Intranet)
- Canvas
- General IT Support Service
- Website
- Other

Back Next

Click on Next button

Feedback for EDuIT Services

Provide the feedback and given in the field.



The screenshot displays the 'EDuIT Helpdesk Request Form' interface. At the top, there is a header with the logo of The Hong Kong Academy for Performing Arts (HKAPA) and the text 'EDuIT Helpdesk Request Form'. Below the header, the section is titled 'Feedback Detail' with the Chinese text '詳細內容'. A question is listed: '7. Please describe the details 請詳細說'. Below the question is a large text input field with the placeholder text 'Enter your answer'. At the bottom of the form, there are two buttons: a grey 'Back' button and a dark brown 'Submit' button. An orange arrow points from the text 'Provide the feedback and given in the field.' to the input field. Another orange arrow points from the text 'Click on Submit button' to the 'Submit' button.

Click on Submit button



Thank you